

Getting started

You will receive an email from Shortlister which will include a link to your video interview.

All questions will appear on the screen for you to answer.



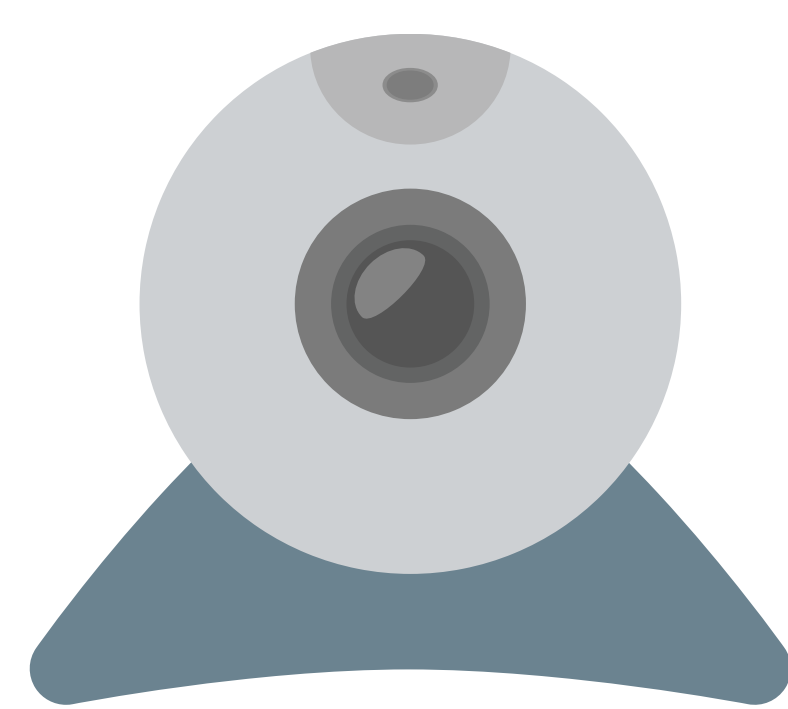
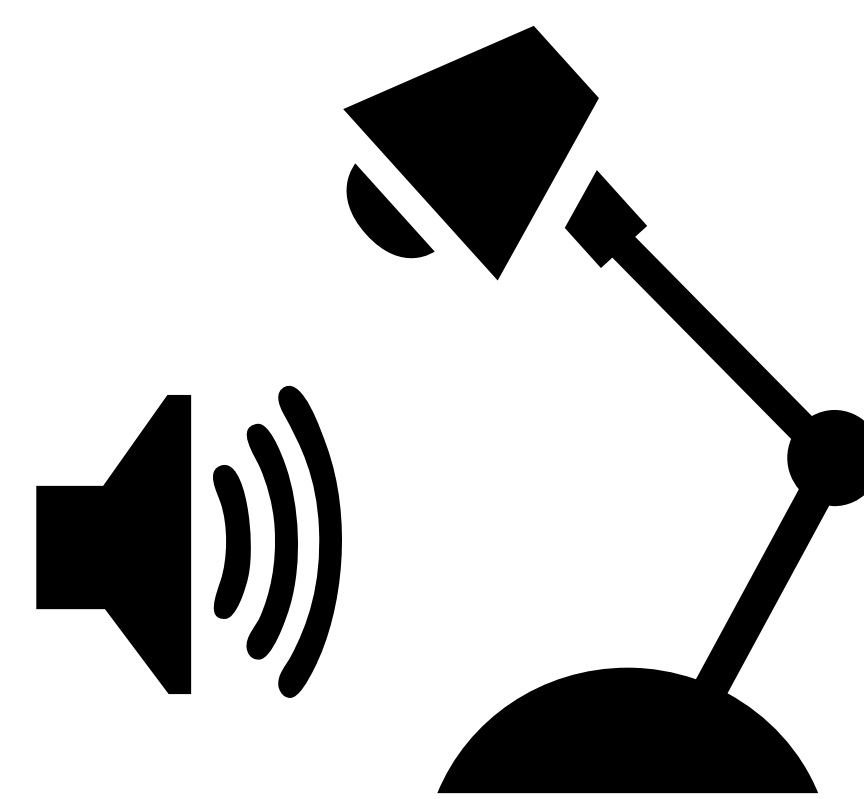
Practise with someone else

Do a practice run in front of someone you trust; a friend, a colleague or a family member, and insist on honest feedback.

Check for professionalism

Ensure you are in a quiet place and not likely to be distracted by any noise. Make sure the environment is appropriate and tidy!

You will have the opportunity to do a trial run to check sound and light is fine, please make use of that.



Check your tech

Make sure you have adequate broadband connection and that your webcam works.

Make sure all other programmes on your computer are closed - you want to avoid having unwanted notifications pop up.

Be timely

Once you receive the link, you will have 3 calendar days to complete the video interview.

Give yourself enough time to complete it before it expires.

Once you have started the interview, you will have a set amount of time to respond and you will see a timer on the screen.



Keep up appearances

Think about what you are wearing; while it may be tempting to dress casually, you should dress as you would if you were attending a face to face interview.

Our top tips for the interview

Enthusiasm & confidence - Be yourself and please ensure to bring your passion for the industry and enthusiasm across in the video.

Know your stuff - It is important that you do your research. Be prepared to give examples using STAR(Situational, Task, Action, Result) framework to evidence your skills in response to the questions asked.

Treat this like a face to face interview - Ensure that you dress appropriately and that you are in a quiet area. Allow plenty of time for the interview, as once you begin, the interview cannot be stopped.



If you have any technical issues, there is a support email address in the email that you will receive. You can give us a call in regards to any non-technical issues you may have.